

CALIBRATION TERMS OF SERVICE

PRICING: ATS issues calibration quotations, for Standard Calibration, that are traceable to the National Institute of Standards and Technology (NIST) by default. Certifications include As Found and As Left data, measurement uncertainty data and a listing of our standards utilized during the testing process. A calibration sticker is provided for each unit.

ACCREDITED CERTIFICATIONS will include all the information stated above PLUS our ISO/IEC 17025 stamp. The expanded measurement uncertainty is not considered when determining in-tolerance or out-of-tolerance conditions. Our lab is accredited by A2LA, an ILAC member. As required by the ISO/IEC 17025 specification, your purchase order must request an accredited / endorsed certificate, required data test points (as applicable), calibration interval, etc. Accredited certifications will be charged at 120% of standard calibration price, per item.

MINIMUM CALIBRATION CHARGE: There will be a \$75.00 minimum calibration charge per order.

WAIT TIME for On-Site Technician (per hour) \$100.00

NORMAL PAYMENT TERMS are net thirty (30 days) from receipt of invoice.

NUCLEAR CERTIFICATIONS, requiring the specifications of NQA-1: 10CFR50, Appendix B; 10CFR Part 21, etc. will be charged at 150% of standard calibration price, per item. Requirements for nuclear certifications must be stated on your purchase order.

Minimum Nuclear order of \$200.

RUSH / EXPEDITE TURNAROUND: The only way to guarantee a specific turnaround timeframe is to opt for our expedite service. Costs are 150% of the applicable calibration charge, per item, and the asset will ship within 48 hours from the date of receipt for BOTH the equipment and purchase order information. There is a MINIMUM expedite fee of \$25.00 per item. Please contact us for approval prior to submitting items requiring expedite service.

SHIPPING CHARGES: Shipping charges are additional and calculated at the time of shipment and will be included on the invoice unless you furnish us your shipper account number (UPS or Federal Express or Truck/Freight Line). By default, the return shipment will be UPS Ground. **A \$10.00 handling fee will apply to all shipments.**

CLEANING, EVALUATION AND REPAIR: While ATS provides basic cleaning as a normal part of the calibration service, an additional labor surcharge may apply if ATS is required to provide deep cleaning of your instrument before we are able to conduct a proper calibration. This charge will generally be equal to one hour of repair labor, which is currently \$95.00. These charges can be avoided by ensuring your instruments are in a fit condition before submitting to our facility.

SHIPPING CHARGES TO AND FROM VENDORS will be added to the invoice. Due to the third-party shipping restrictions placed upon ATS by UPS and Federal Express, any unit sent from ATS to a vendor will NOT be shipped on the customer's shipping account, unless prior arrangements and/or agreements have been arranged.

ITEMS SUBMITTED FOR VENDOR SERVICES: Some vendors charge an evaluation fee to appraise/assess the unit. These fees are the responsibility of the customer. If ATS has advanced knowledge of the specific evaluation fee, the information will be provided prior to the unit being sent.

TURNAROUND: Most items are completed and shipped within seven to ten business days of receipt at our facility. Please be aware that this is an estimate and not a guarantee. ATS must receive your purchase order and shipping instructions prior to beginning the service of your instruments and to avoid unnecessary delays.

During the calibration process, if it is determined that a device requires repair or major adjustments, the calibration process will be paused, and the customer will be contacted to discuss available options. If a repair evaluation is requested, a quote for the cost of repairs will be provided to the appropriate personnel. All repairs must be approved or denied. If documented As Found readings are produced during the initial calibration process the full charge for the calibration will be applicable. Calibration charges are not dependent on the final or As Left status. Evaluation fees or bench fees will be quoted as applicable.

Declared Value: Unless requested otherwise, the declared value of each shipment will be the estimated replacement value of the contents. If the customer requests a declared value that is lower than our cost to replace the item, ATS will not be responsible for any amount in excess of the customer-requested declared value. ATS will place a declared value on shipments processed on the customer's account number, unless requested otherwise.

CALIBRATION INTERVALS: Assignment of calibration intervals is entirely the prerogative of the customer. ATS makes no determination or recommendations for intervals. ATS will assign your instruments whatever calibration interval you request. If the interval is not specified by the customer, we will apply a default interval of 12 months.